

ECO 5000 WARRANTY CERTIFICATE

Product Description:	Eco 5000 Decking
Sales Invoice:	
Authorised Issuer of Warranty:	
First Delivery Order Date:	
Warranty Reference:	

Warranty Statement

This warranty is granted to the brand name "Eco 5000" exclusively and sold only by its authorised distributor(s) and dealer(s) (hereinafter known as "the Warrantor") for the above product description (hereinafter known as "the Product") and exclusively stipulated hereinafter only.

- a) Under the stipulated period of warranty, the warranty shall validly commence from the date of delivery to the purchaser stated above, subject to full settlement of the Product payment purchase, its related scope of works (if any) and for its intended or normal use and service conditions only (hereinafter known as "normal usage").
- b) This warranty applies to the original end-use purchaser (hereinafter known as "the Purchaser").
- c) The following guide set forth is the Prescribed Procedure for Installation and Maintenance for the Product:

Installation Procedure:

- 1) This guide outlines the Product to be installed to bearers, joist or battens which the Product is installed above ground with no contact to the ground.
- 2) To ensure all structural elements are adhered for standard deck construction, please ensure all respective authoritative standards and regulations applicable at the place of installation are met.
- 3) The site must be at all times have free draining with no water build up beneath or in contact with the Product, the ground is clear with unobstructed air flow, designed to minimize future growth of vegetation and ground must be solid based.
- 4) Install the Product on the bearers, joist or battens properly spaced during installation. The recommended spacing is 3 to 4mm gap between each board.
- 5) When installing, ensure the joints do not sit on adjoining joist to avoid the Product splitting and all the Product joints sit over a joist.
- 6) Fixing the Product to the joist must be tight fit with nails or screws and driven flush with surface in accordance to recognised standard of installation.
- 7) After installation, the site must be thoroughly swept and cleaned to remove excess and other metal filings during installation works to prevent black spots when exposed to the elements.
- 8) The Product must be finished with professional outdoor decking purpose/use varnish or coatings at site soonest upon completion of installation works.

Maintenance Procedure:

- 1) The Product and site must be kept clean, well maintained with free draining and no water build-up at ground. Inspect in detail every half yearly to ensure it is in good condition. Any loose boards or loose nails will need to be re-secured.
- 2) Sweep off loose dirt or residue and clean the Product with specialised cleaning product. It is important to remove any algae or moss if found growing.
- 3) After cleaning, depending on preference, specialised for decking use – stain, oil, paint or varnish can be applied in accordance to the respective manufacturer's/supplier's recommendations including a mould inhibitor.
- 4) The Product may turn grey or discoloured due to natural weather exposure, metal filings or construction materials contact. A new coat of surface re-finishing may bring back its natural colour.

25 Years Performance Warranty:

Performance warranty period is twenty-five (25) years. The Product is engineered and impregnated with specialised proprietary process that meets stringent quality test parameters for durability and stability. It is warranted that the Product shall be free against material structural cracking, peeling, flaking, blistering or de-lamination as a result of manufacturing defects.

Warranty Scope:

This warranty will replace any part of the above mentioned defects of the Products during the period of warranty by replacing the Product materially defective parts only, not inclusive of the cost of installation, removal or reinstallation which will be the sole and exclusive remedy for breach of the warranty. However, an option deemed fit and at the discretion of the Warrantor, it can be replaced by an allowance in cash payment to the Purchaser based on the Product material defects quantum and the original purchase price.

Warranty Claims:

- a) Any claims arising from this warranty must be made within 60 days after the discovery and of the defects to the issuer of this warranty.
- b) All warranty claims must be made in writing to the issuer of this warranty accompanied by copy of warranty and relevant invoice(s) as proof of purchase.
- c) The Warantor and/or its authorised dealers or authorised agents reserve the rights to inspect the said defects at site prior to determining the validity of the claim and/or, seek more information from the Purchaser and/or conduct sample(s) test, prior to determining the validity of the claim and/or, seek more information from the Purchaser and/or conduct sample(s) test, prior to determining validity of the claim. Any failure to follow any of this procedure shall void the claim.

Conditions to the Warranty:

- a) There are no warranty except this express written warranty contained herein or shall void this warranty or not responsible for any failure to the Product due to:
 - 1) Any failure to follow the Prescribed Procedure for Installation and Maintenance for the Product contained herein.
 - 2) Distortion, movement, collapse of the ground or the supporting structure on the Product installed attributable to negligence, abuse or intentional act of damage, wear and tear to the Product or any Act of God, such as flooding, hurricane, earthquake, lightning etc.
 - 3) Any damage to the Product due to environmental issues, such as pollutants, mould, mildew, fungal etc, unauthorised modifications or impregnation or exposure to foreign substances such as grease, chemicals, oil etc.
- b) This warranty is exclusive and the Warrantor does not make other warranties of any kind, express or implied, including any implied warranty of merchantability or fitness for a particular purpose. The Warrantor does not authorise any other person(s) or parties to assume any other obligation or liability or to make any additional warranty in connection with the sale, installation or use of the Product. The Warrantor shall not be liable for special, incidental, direct, punitive or consequential damages. The exclusive remedy is limited to the express remedy set forth above.

Authorised Warranty Issuer

Authorised Signature:

Date: